# User Testing Report 1

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| **Moderator:** Luca Minotti | | | | |
| **Test User:** Lorenzo L. | | | | |
| **Task** | | **Time** | **Assistance** | **Comments** |
| *T1* | *Register to a Webinar* | 4 min 33 sec | Not required. | Initially, the user looks for a “Webinar” section in the navigation bar. Since he cannot find it, he accesses the Artificial Intelligence section looking for a tab containing webinars related to that topic. Since he can't find it, after few seconds he decides to go back to the homepage (using the breadcrumb with a bit of uncertainty). Here the user selects the link to the Webinar section, that he had not noticed before. However, incorrectly, the user fill out the form not noticing that the current page refers only to upcoming webinars. After inspecting the page, he autonomously realizes the mistake made and then he accesses the correct section. The subsequent steps related to the registration did not encounter any problems. |
| *T2* | *Locate the Milan Office* | 35 sec | Not required. | No problems detected. The user quickly, and apparently effortlessly, reaches the information he was looking for. |
| *T3* | *Retrieve information about a game* | 2 min 6 sec | Not required. | To perform this task, the tester uses the search function. Initially the user appears disoriented among the various results. After few seconds, he successfully finds the articles with the information he was looking for about the game. |
| *T4* | *Retrieve information about a collaboration* | 1 min 27 sec | Not required. | The user shows some uncertainty when he is led to choose between the “Graduate” and “Professional” items on the “Career” page. No other notes. |
| *T5* | *Event discovery* | 48 sec | Not required. | No problems detected. The user quickly, and apparently effortlessly, reaches the information he was looking for |
| *T6* | *Financial Report* | 56 sec | Not required. | The user reaches what he was looking for by means of the navigation bar that appears in the “Reply Share Information” section. Through it, he quickly navigates in the long page that is shown to him. |

# Post-test questionnaire

